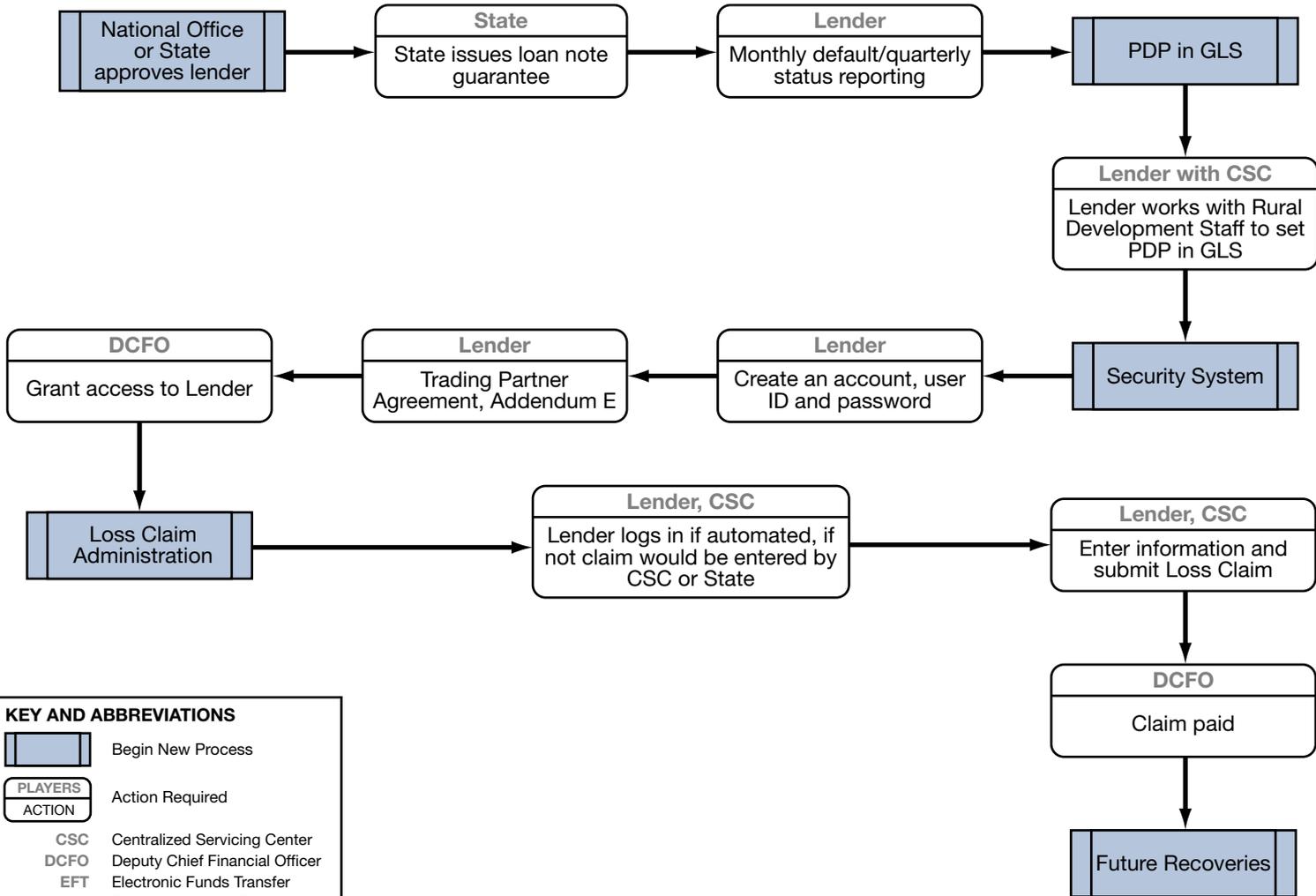


Chart A

USDA Rural Development – Loss Claim Process How



KEY AND ABBREVIATIONS

- Begin New Process
- PLAYERS
- ACTION
- CSC** Centralized Servicing Center
- DCFO** Deputy Chief Financial Officer
- EFT** Electronic Funds Transfer
- GLS** Guaranteed Loan System
- PDP** Property Disposition Plan